

PX-208

PART 5 OF 5



Lawson Support Contact Directory (3 of 8)



Regional Support Centers (continued)

Europe – Director: Marc Houx

Western Europe Manager: Ian Hewitt

Calling from:	Lawson S3 Regional Support Center	Lawson M3 Regional Support Center
Belgium	Access code 00 800-695-90000	Gent +32 9 243 6082
Ireland	Access code 00 800-695-90000	Elland, England +44 1422 28 28 28
Netherlands	Access code 00 800-695-90000	Gent +32 9 243 6082
South Africa	Access code 00 800-695-90000	Elland, England +44 1422 28 28 28
United Kingdom	Access code 00 800-695-90000	Elland, England +44 1422 28 28 28





Lawson Support Contact Directory (4 of 8)



Regional Support Centers (continued)

Europe – Director: Marc Houx

Southern Europe Manager: Michel Isorez

Calling from:	Lawson S3 Regional Support Center	Lawson M3 Regional Support Center
France	Access code 00 800-695-90000	Osny +33 1 34 20 80 20
Israel	Access code 014 800-695-90000	+972 3 9202900
Italy	800-876806	+33 1 34 20 80 20
Portugal	800-695-90000	+349 36001600
Spain	Access code 00 800-695-90000	Barcelona +34 93 600 1601





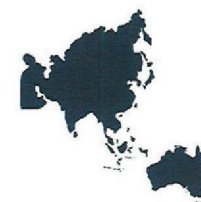
Lawson Support Contact Directory (5 of 8)

Regional Support Centers (continued)

Asia Pacific – Director: Wong Boon Heng

Japan Manager: Madoka Tomomoto

Australia – New Zealand Manager: Daryl Hartwell



Calling From:	Lawson S3 Regional Support Center	Lawson M3 Regional Support Center
Australia	800-695-90000	Sydney +61 2 9468 8900
China	800-695-90000	Singapore +65 6349 3588
Hong Kong	Access code 001800-695-90000	Singapore +65 6349 3588
Japan	Access codes 001 (IDC); 0061 (KDD); 0041 (Japan Telecom); 800-695-90000	Osaka +81 6 6941 2323
Korea	Access codes 001 (KT); 002 (Dacom); 800-695-90000	Singapore +65 6349 3588
Malaysia	Access code 00 800-695-90000	Singapore +65 6349 3588
New Zealand	Access code 00 800-695-90000	Sydney +612 9468 8900
Philippines	Access code 00 800-695-90000	Singapore +65 6349 3588
Singapore	0-800-1-111874	+65 6349 3588
Thailand	Access code 001 (CAT) 800-695-90000	+66 2642 7201-9





Lawson Support Contact Directory (6 of 8)



Regional Support Centers (continued)

Americas – Director: Dan Sjodin

Americas Central Manager: Mathilde Van Wijk

Americas North East Manager: Jerry Holthaus

Americas South East Manager: Mark Schliemann

Americas West Manager: Jim Hayek

Calling from:	Lawson S3 Regional Support Center	Lawson M3 Regional Support Center
USA (outside of New York)	800-695-9000	800-986-6839
New York, USA	800-888-3440	800-986-6839
Brazil	000814-550-4148	
Mexico	001-800-695-0104	
Venezuela	08001-003617	





Lawson Support Contact Directory (7 of 8)



Lawson M3 Product Support Centers Director: Magnus Walldén

CSA – Customer Sales Manager: Sandra Mérel

- Osny, France & Mumbai, India

FIN – Finance Manager: Céline Jeannest

- Osny, France & Mumbai, India

MSR – Maintenance, Service & Rental Manager: Andrew Stephenson

- Elland, UK

SCM – Supply Chain Management & Manufacturing Manager: Ylva Berg

- Stockholm, Sweden & Mumbai, India

TEC – Technology Manager: Fredrik Sunnermalm

- Linköping, Sweden & Mumbai, India





Lawson Support Contact Directory (8 of 8)

Lawson S3 Product Support Centers Director: Nancy Anderson

FIN – Finance Manager: Kraig Goodman

- St Paul, USA

HR – Human Resources Manager: Thomas Jarosz

- St Paul, USA

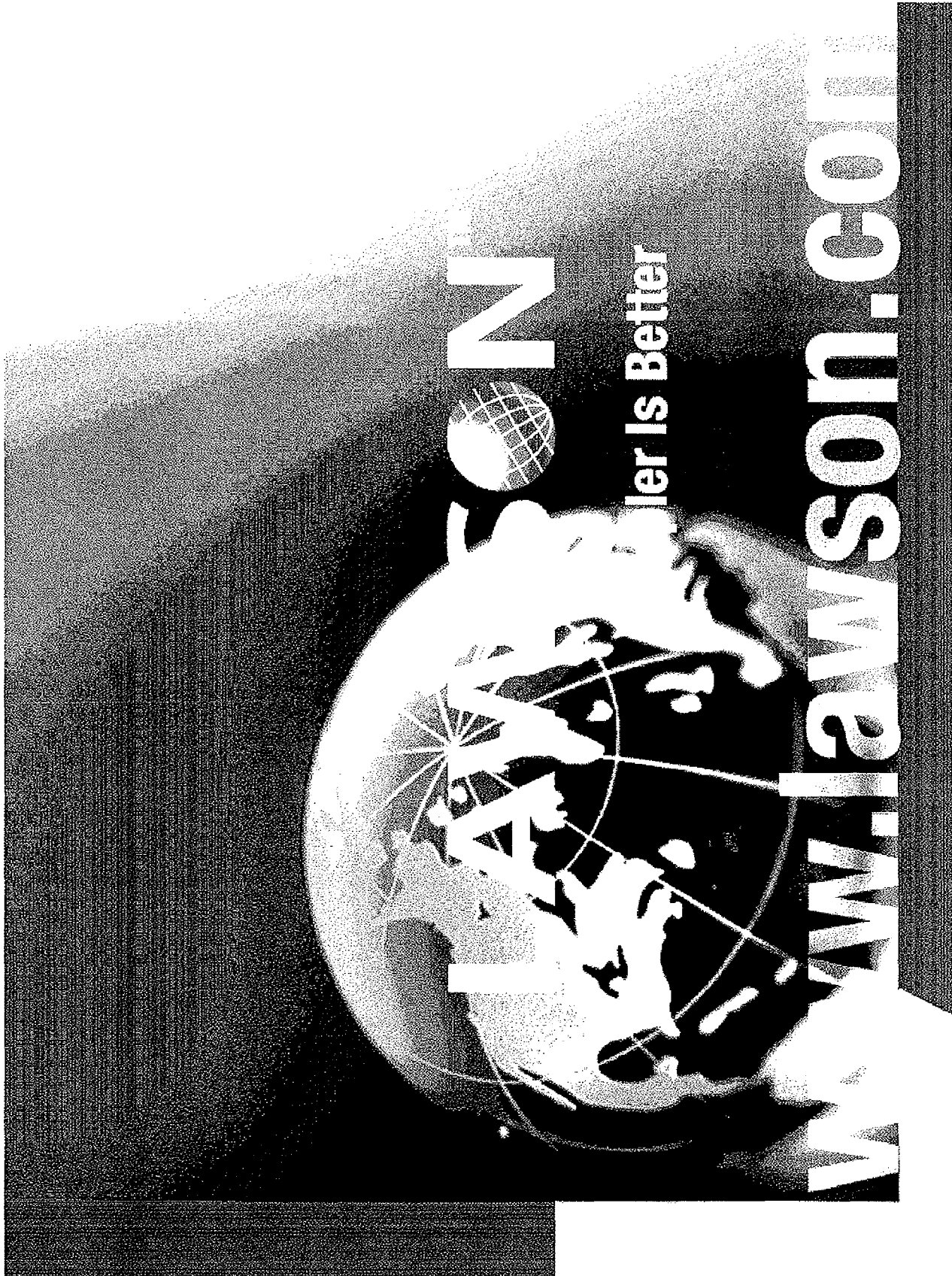
PD – Procurement, Distribution & Retail Manager: Matthew Sherwood

- St Paul, USA & Manila, Philippines

TEC – Technology Manager: Steven Swedberg

- St Paul, USA & Manila, Philippines





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